


**THE CORPORATION OF THE TOWNSHIP OF MANITOUWADGE  
POLICY**

<b>SECTION: Public Works</b>	<b>POLICY #: PW2015-01</b>
<b>POLICY: Frozen Water Service Lines</b>	<b>PAGE 1 of 2</b>
<b>PURPOSE:</b> Determination of maintenance responsibility for frozen water service lines.	
<b>POLICY:</b> <b>Maintenance Responsibility</b> <ul style="list-style-type: none"><li>• The Township of Manitowadge is responsible for frozen water service lines from the property line to the watermain.</li><li>• The home/business owners are responsible for water service lines from the property line to, and inside their buildings.</li></ul> <p><b>The Township of Manitowadge will respond as promptly as possible during regular business hours to all reports of frozen water service lines. A frozen water line is not deemed an emergency but will be evaluated by the Township of Manitowadge on a priority need basis.</b></p> <ul style="list-style-type: none"><li>• Call received from home/business owner regarding frozen water service</li><li>• Home owner/business owner directed to call a plumber to assess the situation.</li><li>• If the evaluation concludes that the frozen water line is from the property line to, and inside the home/business owners building, the home/business owner of the property is responsible for the cost to rectify the problem.</li><li>• The Corporation of the Township of Manitowadge is responsible for the service from the property line to the watermain.</li><li>• Cost estimate of description/materials/equipment and labour will be filled out by the Superintendent, or designate, and forwarded to home/business owner.</li><li>• Acknowledgement of plan to repair must be signed and returned to the Superintendent or designate before repairs are carried out. The acknowledgement demonstrates a full understanding of home/business owners' responsibility to pay costs of repair. If the cost to repair is not signed, the repairs will not be done.</li></ul> <p><b>Contractors repairing Water and Sewer Services on home/business owners' property</b></p> <ul style="list-style-type: none"><li>• Any repairs of water or sewer services by a contractor must have final inspection from the Township of Manitowadge Superintendent or designate.</li><li>• The wages of a Township employee overseeing a project involving a home/business owners' choice of contractor is the responsibility of the home/business owner and they will be billed with costs incurred over and above the contractor's fees, listed in the Townships user fees.</li></ul>	

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<p><b>LIABILITY FOR DAMAGES</b></p> <p>The Township operates and maintains the water system in accordance with the current standards, and makes all reasonable efforts to ensure that the system operates without interruption or incident. The Township therefore will not accept Liability for damages to private property arising from leaking water service lines.</p>	
<b>Approval:</b> 	<b>Resolution #</b> 2015 - 05
<input checked="" type="checkbox"/> <b>Municipal Manager Clerk</b> <input type="checkbox"/> <b>Treasurer/Deputy Clerk</b>	<b>Council Meeting of:</b> 14 / 01 / 2015
<b>Supersedes Policy #</b> _____ <b>Dated:</b> ___/___/___	<b>Original Issue:</b> <input type="checkbox"/> <b>Revised Issue:</b> <input type="checkbox"/>